

QUALITY WARRANTY**April 2024**

Our commitment to excellence is present in all FERSA Bearings manufacturing processes.

As manufacturers of high quality products, FERSA guarantees compliance with the highest standards regarding the use of quality steel in production processes, the design of the contact surfaces, and the correct mounting and lubrication of parts.

FERSA also guarantees the performance of our bearings according to ISO 76 and ISO 281 standards, provided that the same were used according to specifications.

Constant product improvement is one of FERSA's main objectives and in accomplishing this we have obtained certifications in ISO 9001 in 1997, ISO 14001 in 2002, and ISO TS in 2006.

TECHNICAL WARRANTY

FERSA guarantees the quality of their product and that their products and the materials used during the manufacturing and production processes are delivered free of any and all defects.

FERSA guarantees a "shelf-life" period of 12 months, from the delivery date, by keeping the bearing in its original packaging and average warehouse environment conditions, that is:

- a. Avoid vibrations
- b. Avoid direct exposure to sunlight and air flows
- c. Keep humidity lower than 65% and lower than 50% in salty environment
- d. Stable temperature between 18-20°C is recommended for long-term shelf-life

FERSA guarantees the analysis in case of product failure and, if the product is the cause:

1. The warranty for a new complete set, including a clutch, a disc, and a release bearing, is valid for 12 months or up to 100,000 km, whichever comes first.
2. For vehicles used in construction or mining, the warranty covers a maximum of 2500 working hours or up to 6 months. The warranty period begins on the day of installation in the vehicle.
3. The warranty for a separately purchased and installed clutch, disc, or bearing is valid for 6 months or up to 50,000 km, starting from the date of installation.

Please contact technical support service at the following e-mail address:

Email: customer.care@fersa.com

Signed,



Laura Garcia

Quality Group Division Manager
Fersa Bearings S.A.